

24 October 2017

Brandy Hill Quarry - CCC
C/- Margarete & Neil Richie
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RE: Hanson Major Project Proposal- SSD5899

Dear Magarete & Neil,

Firstly we would like to thank the members of the CCC for participating in the Brandy Hill Quarry CCC & Community Forum held at your home on 15th September 2017.

As you are aware Ellen Davis-Meehan from Key Insights Pty Ltd attended this forum as part of her instigations into the proposed project's Social Impact Assessment. Following this forum Ellen has passed onto Hanson some of her finding and observations expressed by the community. Following this recommendations were made on key issues that if addressed may demonstration of good faith with the local community the following could improve community engagement outcomes.

Hanson recognising that "wait until approval approach" has led to the assumption that Hanson has not heard the very valuable inputs from the CCC and broader community. This is not the case and we apologise. We are currently working through the initial inputs from the social impact research and there are some things that can action immediately:

- We would like also to see speed limits reduced on Clarence Town Road. We have previously made submissions but we will immediately make a stronger case and continue to lobby on this issue. We will immediately make our Code of Conduct for trucks available to the CCC and will update it as necessary. Note that all Hanson trucks must have ID displayed. We will immediately internally review the speed that our trucks travel past bus stops during school bus operating times.
- We will publish a map of where noise and dust monitors are currently located and we will make available the data from those monitors. We will have internal discussions about the best way to deliver on this. It may be through the website.
- Our current Conditions of Consent that determine the limits of our operations are attached.
- We will continue to press Port Stephens Council to report to the CCC on spending to date of the Hanson levy paid to Council on a per ton basis.
- We will review our complaints handling processes in the light of comments from CCC members and others in the community, and make public an amended policy.

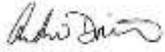
The following we would also like to begin action on; however, as they require some more planning on our part they may be medium term (months as opposed to weeks):

- Reviewing our engagement with the community to ensure that we are not being divisive – exploring ways to share accurate information in a timely manner to community members.
- Reviewing inputs from the social impact research as they become available and adding them to our planning agenda.
- Commencing work on VPA strategies in an open way with Council and the community so that we can determine what is jointly possible and demonstrate our active commitment to the mitigation of impacts. Part of the discussion will include the possibility of a walkway / cycleway along Brandy Hill Road.
- We will develop a community donations policy that is fair and consistent across the whole community.

Finally, thank you for consulting Hanson on this matter. Should you wish to discuss further, please do not hesitate to contact me on 0417 234 774 or 02 9354 2644.

Yours faithfully,

HANSON CONSTRUCTION MATERIALS PTY LTD

A handwritten signature in black ink, appearing to read "Andrew Driver".

ANDREW DRIVER
Development Manager
Eastern Region